Truckee River Rafting
COVID-19 Response Operation Plan

Hours of Operation: 8:30 am - 6:00 pm daily

The following plan developed by Truckee River Rafting is in full compliance with the Placer County Health Officer's Directive of April 16, 2020, and the supplemental guidance for Rafting operations. These limitations on operation and access are designed to prevent the spread of COVID-19 and are therefore subject to change in order to carry out the most effective safety strategies.

For every rafting adventure, we will continue to implement hygiene procedures that follow best practices and new protocols as they develop, including:

- Required raft trip reservation prior to arrival (no walk-ins); therefore limiting person to person contact upon sign up
- Reduced amount of rafts on water by 50%
- Highly recommended that all parties print and sign release form before arrival
- All buses will be limited to 50% seating capacity
- Regulated limit on customer reservations per hour
- Customers will have access to use multiple sanitation stations upon check-in, before entering raft & entering bus (additional sanitation stations will be provided in rafting store)
- 6 feet of physical space between separate groups will be enforced at raft launch
- Regular & frequent cleaning of all rafts, life vests and paddles
- Regular & frequent cleaning of all busses, shuttles and company vehicles
- Regular & frequent cleaning of all commonly touched surfaces in the workplace, such as workstations, keyboards, telephones, handrails, and doorknobs
- A thorough speech on raft safety and hygiene before customers begin trip
- Staff temperatures will be checked upon arriving for work - those with 100.4 or higher will be sent home
- Masks will be required to be worn by all employees

What we ask from our valued customers as your actions affect others:

- No congregating in parking lot, check in, launch and take out areas
- Send only one person up to check in counter to receive wristbands for entire group
- During the trip: Avoid stopping or pulling off to islands except for designated restroom areas
- All customers will be asked to wear mask for checkin, bus and shuttle van rides
- Stay home if you feel any kind of concerning symptoms
- Be especially courteous and practice good hygiene

If you have an underlying health issue or concern, we advise you to remain home
KEEP IN MIND - You are participating in this activity at your own risk